



## **Frequently Asked Questions**

### **Why are you considering closing libraries?**

The Council is in a difficult position with its finances and needs to make some big savings. We know that the way people use libraries has changed over the years and some of our libraries do not receive as many visitors as they used to.

Also, some library buildings need a lot of money spent on them to keep them safe, warm and welcoming.

### **Which libraries are you thinking about closing?**

We are thinking of closing four libraries. This means instead of having ten libraries in Havering, we would have six.

The libraries we are thinking about closing are:

- Collier Row Library
- Elm Park Library
- Gidea Park Library
- Harold Wood Library
- South Hornchurch Library

### **What is a Children's Library?**

There are now a lot more children living in Havering than there were 10 years ago and we know that many children and young people use libraries. We would like to explore the idea of having a library that is just for children. This could be in a fixed place (a building) or it could be a mobile library that can visit schools and other places where there are a lot children.

Another option is to improve the children's sections of the libraries we already have. Nothing has been decided, this is why we want to know what you think.

### **Do I have to take part in the survey?**

Taking part is optional. We would like all children and young people to take part because your views matter and we want to make sure you are heard.

### **What will you do with the results?**

A summary of the information collected through this survey will be included along with the results of the adult survey. Both will be used to decide the future of our Library Service.

### **How will you ensure confidentiality and data protection?**

The survey is completed anonymously, we are not collecting any information that would identify anyone who has completed it. There are some boxes where you can add your own answers and if specific information is shared here, which identifies individuals, these will be removed by the SHOUT Project Lead before the final report is sent to the Council. We will review this and respond to any concerns raised accordingly, as we have a duty of care to you.

### **What if I encounter any technical issues completing the survey?**

In the first instance, raise any technical issues with your form or class teacher / teacher supporting you with the completion of the survey. If they are unable to resolve the problem, please send an email to [support@mindofmyown.org.uk](mailto:support@mindofmyown.org.uk).

**Below is a QR code to take you straight to the survey. Thank you for taking the time to give us your views.**

