

IMPORTANT PARKING CONSULTATION
ENCLOSED

The Resident/Occupier

**Highways, Traffic & Parking
Schemes**

London Borough of Havering
Town Hall,
Main Road
Romford RM1 3BB

Please call: Schemes
Telephone: 01708 434343

Email: schemes@haverling.gov.uk

Date: 22nd September 2025

Dear Resident,

Proposed Electric Vehicle Charging Parking Bays – The Glen

Havering Council is installing electric vehicle charging points in residential streets and Council operated car parks across the borough over the coming months.

This is a joint initiative using funding from the Government and the appointed operator Connected Kerb, which will operate and maintain the units.

We would like to hear your views on our proposals to introduce electric vehicle charging units and parking bays in The Glen.

A plan showing the proposed location of the bays is attached and further information on electric vehicles and charging provision is included overleaf.

The proposals also include converting some of the bays to become EV charging bays only, to be used by electric vehicles for the purposes of charging their vehicles. These will be operational 24 hours a day, 7 days a week, with a 6-hour maximum stay period and vehicles parked in these bays must be on charge.

The bays shown on the plan as DUAL will remain as free parking bays, without a maximum stay period and motorists will not have to use the EV charging point, unless they wish to. There will be no maximum stay on these bays.

Full details, including relevant orders, are available for inspection for a period of 21 days from 19th September 2025 at https://haverling.statmap.co.uk/tro/map.html?login=tro_public&order=292

Please send any comments by email to schemes@haverling.gov.uk no later than Friday 10th October 2025. Alternatively, you can write to the Head of Highways, Traffic and Parking, Havering Town Hall, Main Road, Romford RM1 3BB. Any objections must state the grounds on which they are made.

Yours faithfully,

The Highways, Traffic and Parking Team

The Havering you want to be part of

Your Data Rights

In relation to the personal data which we may hold about you, you have the right to request to:

*Be **informed**, have **access** or **rectify** incorrect information.*

*You also have the right to **object** to or **restrict** our processing of your data.*

Under Data Protection law we must verify your identity and explain to you our reasons if we do not agree to carry out your request.

Details can be found at this address:

https://www.havering.gov.uk/info/20044/council_data_and_spending/139/data_protection/1

or via email to :

GDPR-dataprotection@onesource.co.uk

Contact and Further Information

If you would like more information about how we use your data, please read our Privacy Policy:

https://www.havering.gov.uk/info/20007/council_and_democracy/499/privacy_and_cookies/2

or you can listen to our Privacy Policy by telephoning 01708 434343

Data protection questions can be made via telephone on 01708 434343

by email accessinfo@havering.gov.uk or in writing to:

London Borough of Havering

Town Hall

Main Road

Romford

RM1 3BD

You have the right to complain to the Information Commissioner's Office at www.ICO.org.uk

Questions and Answers

Why is the Council installing EV charging points in public areas?

The number of electric vehicle charging points across the UK is growing. In November of last year there were more than 72,000 public charge points available across the UK, up 37% since November 2023. The Government wants to see at least 300,000 charging points delivered across the UK by 2030.

In recent years the Council has adopted a Climate Change Action Plan, with the aim of Havering becoming a Carbon Neutral Authority by 2040 or sooner. This action plan identified a number of initiatives to support this aim, including the delivery of on street electric vehicle charging points, so that those residents that have an electric vehicle, or are looking to purchase one in the future, have an opportunity to safely and conveniently, charge their vehicles.

There is very limited availability of electric vehicle charging provision across Havering, with sites largely limited to private car parks and residential developments. In recent years, the Council has been successful in receiving external funding from Government to install publically available electric vehicle charging points across the borough.

What is the situation in Havering?

In London, the Mayor's Electric Vehicle Infrastructure Strategy indicates the capital will need 40,000 to 60,000 charge points by 2030. Current data suggests there are just over 21,000 across Greater London.

The Government wishes to support a switch from Internal Combustion Engine (ICE) vehicle ownership and usage across the country to electric vehicles or hybrid vehicles, with new diesel and petrol engine cars banned from sale from 2035. As part of that policy, the Government would like to improve and expand the provision needed to charge vehicles in public places.

How will the bays work?

The proposals mean, where necessary, some existing parking places being altered to accommodate the new charging bays. A location plan of the proposed charging points showing the affected bays can be found attached.

Parking bays that are designated as electric vehicle parking bays can only be used by electric vehicles, for charging.

With the dedicated EV bays, a maximum stay period of six hours will be enforced at all times throughout the week. At all times, an electric vehicle is required to be receiving a charge from the electric vehicle charging point in order to park in the bay. A no return within two hours' restriction applies. Motorists will need to pay for the power used.

With the DUAL EV bays, these will remain as free parking bays, without a maximum stay period and motorists will not have to use the EV charging point, unless they wish to. There will be no maximum stay on these bays or restrictions on the length of time you are prohibited from returning to the bay. However, any vehicle that is on charge in these bays will need to pay for the power used. Any type of vehicle (electric, hybrid, petrol or diesel) can park in these bays.

Will I need an account?

The Council has appointed Connected Kerb Ltd to install and manage the charging points. In order to charge your car, simply download the Connected Kerb App, scan the QR Code on the charging point, and hit “start charging”. Further information on how to charge your electric vehicle can be found online at www.connectedkerb.com.

How is this work funded?

The Council received over £340k from the Office of Zero Emission Vehicles to install electric vehicle charging points across the borough. 61 Charging Points are in the process of being installed in Council operated car parks across Havering, and up to 56 are proposed to be installed in residential streets across the borough. Connected Kerb Ltd are also financially supporting the project.

Who will manage and maintain the Charging Units?

The charging units will be managed by Connected Kerb Ltd for a period of 15 years. Connected Kerb will be responsible for the ongoing maintenance and operation of the charging point provision over that time.

What happens if a petrol or diesel (non-electric) vehicle parks in an EV bay?

Vehicle owners who are found to have parked a petrol or diesel vehicle in a dedicated electric vehicle parking bay could be subject to a penalty charge notice (PCN) being issued by Civil Enforcement Officers, which the owner will be required to pay. A penalty charge notice is a fine issued for disobeying parking or traffic rules that the vehicle owner must pay, even if someone else is driving the vehicle.

Where can I find further information about government grants that are available?

For any residents or businesses wishing to purchase an electric vehicle charging point, the government has several grant funding opportunities including the *Electric Vehicle charge point grant for renters and flat owners*, the *Workplace Charging Scheme*, and the *Electric Vehicle Infrastructure Grant for Staff and Fleets*. Further information on the grant funding opportunities available can be found at [Electric vehicle chargepoint grants - GOV.UK](https://www.gov.uk/government/grants/electric-vehicle-charging-grants) .

Please note we are unable to answer individual points raised at this stage. However, your comments will be noted and taken into consideration when presenting the final report to the Director of Environment.

Any issues will be addressed at that time and all comments received are open to public inspection.